**Welcome Team**

**Volunteer**

The role of the Welcome Team is to talk with people in the Welcome Centre, especially those who are new or sitting on their own, making sure they know where to find what they want and helping them feel part of the community. This role is all about friendliness and a warm smile.

We are looking for someone with the confidence and people skills to start conversations in the Welcome Centre, the tact and emotional intelligence to avoid asking difficult questions, and the empathy to be able to listen to people and find out how they are doing.

**We are looking for someone who is:**

* Friendly and welcoming
* Keen to build friendships with people from around the world
* A good listener and talker, able to convey messages to a wide variety of people
* Willing to help out with a range of tasks as well as welcoming people
* A quick thinker on their feet supporting the centre coordinator resolve issues
* Able to come in and help set up the centre in the morning and break down at the end of the day

**Volunteers need to:**

* Be available Thursday 9.15 - 15.15 or Wednesday or Friday 9.15 - 13.15
* Be able to make a 6 months commitment to the role
* Be committed to attending training and occasional meetings
* Share a commitment to BRR’s ethos and values and recognises the importance of working within our policies and procedures

**Volunteers will get from this role:**

* To play a key part in a vibrant and supportive community
* Work with Asylum Seekers and Refugees
* Knowledge of other services that exist to support ASR’s in Bristol
* The opportunity to meet and form friendships with people from all over the world

**What we provide:**

* An induction and ongoing relevant training for your role.
* Regular volunteer meetings and support.
* References after a suitable period of volunteering experience
* Training in the UK Asylum process and other informal training opportunities
* Expenses payments for costs incurred whilst volunteering.