



## Member Engagement Volunteer

Bristol Refugee Rights runs a drop-in at Wellspring Settlement which provides a place of safety and solidarity for asylum seekers and refugees in Bristol. Volunteers are key and fundamental to the work of the organisation.

The purpose of this role is to ensure members are supported so that they are involved in different areas of the organisation with an aim to increase member participation. The Member Engagement volunteer will be in contact with those that express interest in volunteering to explain the process and to support them with completing the relevant paperwork to ensure a smooth process. They will also help in promoting the monthly Member Voice Group to increase the number of members participating in shaping the work BRR does.

### **We are looking for someone who:**

- has lived experience of the Asylum system
- is patient, friendly and warm with good communication skills
- enjoys working with people from a range of backgrounds
- is passionate about empowering others
- has good IT skills and is willing to learn how to use database to record work

### **Volunteers need to be:**

- Available to volunteer every Thursday from 9:30am to 2pm
- Able to make 6 months' commitment to the role
- Able to attend the compulsory training detailed in the letter to volunteers

### **Volunteers will get from this role:**

- To play a key part in a vibrant and supportive community
- Develop skills and knowledge that you can take with you to other opportunities

### **What we provide:**

- An induction and ongoing relevant training for your role.
- Regular volunteer meetings and supervision.
- References after six months of volunteering experience
- Expenses payments for costs incurred whilst volunteering

Many of our members are in extremely vulnerable situations because of their immigration status, trauma and other factors. Because of this we must take a cautionary approach to ensuring that the people working with them (both volunteers and staff members) are appropriate and safe. All volunteer roles at BRR are, therefore, subject to both references, and a DBS check.

Bristol Refugee Rights, Wellspring Settlement, 43 Ducie Road, Bristol, BS5 0AX