



## Volunteer Welcomer

The role of the Welcomer is to talk with people in the drop-in, especially those who are new or sitting on their own, making sure they know where to find what they want and helping them feel part of the community. This role is all about friendliness and a warm smile.

We are looking for someone with the confidence and people skills to start conversations in the Drop-in, the tact and emotional intelligence to avoid asking difficult questions, and the empathy to be able to listen to people and find out how they are doing.

### **We are looking for someone who:**

- Friendly and welcoming.
- Keen to build friendships with people from across the world
- A good listener and talker
- Willing to help out with a range of tasks as well as welcoming people

### **Volunteers need to be:**

- Available to volunteer either on Wednesdays 9.30am to 2.00pm or Thursdays from 9.30am to 2.30pm
- Able to make 6 months' commitment to the role
- Able to attend the compulsory training on **Wednesday 21<sup>st</sup> October 2026 or Thursday 22<sup>nd</sup> October 2026 from 9.30am to 2.30pm.**
- Available to attend an additional role specific training
- Committed to attending ongoing role specific training and occasional meetings

### **Volunteers will get from this role:**

- To play a key part in a vibrant and supportive community
- Work with Asylum Seekers and Refugees
- Knowledge of other services that exist to support asylum seekers and refugees in Bristol
- The opportunity to meet people from all over the world
- Develop skills and knowledge that you can take with you to other opportunities

### **What we provide:**

- An induction and ongoing relevant training for your role.
- Regular volunteer meetings and supervision.
- References after six months of volunteering experience
- Expenses payments for costs incurred whilst volunteering

Many of our members are in extremely vulnerable situations because of their immigration status, trauma and other factors. Because of this we must take a cautionary approach to ensuring that the people working with them (both volunteers and staff members) are appropriate and safe.

All volunteer roles at BRR are, therefore, subject to both references, and a DBS check.

For more information, please contact Risper Gikonyo - Volunteer Coordinator  
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